



Albany Environmental Services Ltd



Albany



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A close-up, high-contrast photograph of a rat's face, focusing on its eye and whiskers. The rat has dark fur and long, thin whiskers. The background is bright and out of focus.

Do All Your Visitors Have An Appointment?



Albany Environmental Services Ltd



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Experts In Our Field For Many Years

Albany Environmental Pest Control Services Limited set out to offer a specialist service incorporating all aspects of pest prevention. Ensuring at all times that only the highest calibre of field and office staff are employed, whilst still providing affordable and competitive prices relative to our industry.

Our head office was established in London's Soho in 1999 and has remained there since. Offering our London based clients friendly, efficient and a personal service at all times. With an ever-growing nationwide client base our new head office was launched in Chelmsford, Essex in 2014.

Our office staff have all sat relevant industry standard examinations. They are also fully qualified to answer any questions regarding environmental issues. Operating throughout the UK, Albany have achieved a reputation synonymous with service excellence. We now find many of our new clients join us through reputation.

We consider ourselves experts in our field, through many years' experience within the industry, we have now ensured that the many different aspects of both urban and rural pest control have been implemented into our business. Carrying out work for many Government buildings means that our service staff are CRB security cleared, something that many of our clients find a great peace of mind considering the sensitivity of the work that we carry out.

Our client portfolio ranges from treating garden ants in residential properties to providing in depth risk analysis and riddance / prevention programs to office buildings, restaurants and hotels throughout the UK.

We are able to offer our clients a solution to any of their environmental problems, ranging from pest prevention and control to architectural consultation. Our product range and service techniques are reviewed constantly to ensure that only the most effective systems reach our clients.

“

Having used Albany as a contractor for various pest controls, I am pleased with the service from all members of their company. New ideas and fast response to demands has been something I am impressed with. I would happily recommend Albany to those who are looking for pest control solutions”.

Sony Europe





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The Albany Promise

All properties, whether in residential or business environments are under constant threat of pest infestation. Imagine the long and short-term damage a single rodent, insect or bird could do if it were seen to be in your premises by a member of staff or worse still a member of the public.

Government legislation and intense media pressure ensure that no one can afford to overlook their responsibilities regarding pest prevention.

The Albany Promise

Albany Environmental Services Limited always strive to:

- **Protect our client's reputation**
- **Minimise the risk of pest infestation**
- **Eradicate the risk of stock damage**
- **Maintain employer/employee relations**
- **Ensure due diligence is observed at all times**

Highly trained staff

At Albany we realise the importance of staff training. Our technicians have all attained the RSPH Level 2 diploma in pest control and are asked to undertake additional training in the form of advanced courses on rodents and insects. Our surveyors are all British Pest Control Association certified, ensuring that upon your initial consultation you are met by an experienced and qualified representative and not just a "salesman".

This level of staff training ensures that we are always up to date and often way ahead of our competitors in all field practises.

“

“Konditor & Cook has been using Albany Pest Control for the last few years at all our shops and we are very happy with their service. Albany are professional, thorough and reliable, delivering a great service on site and over the phone”.

Konditor & Cook

“

“Ed's have been using Albany for over a decade now and have always had great service from them. They have a great team of technicians who really care about and take pride in their jobs. There is always a proactive and professional approach to all our pest prevention needs. As well as the great service at site level they also have a great reporting service at operational level. I would happily recommend Albany”.

Eds Easy Diner Group





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Tailored Services to suit your Needs

Prior to commencement of any contract or job treatment, Albany will carry out a full site survey and risk assessment totally free of charge and with no obligation. This survey will detail our surveyor's findings and their recommendations for treatment or prevention specific to the premises.

On completion of our survey we will discuss our findings with you and then tailor our services to suit your needs. This may be in the form of an emergency blitz treatment, or an out of hours treatment if necessary to eradicate a current pest infestation. Alternatively you may simply require the implementation of our maintenance contract. On completion of Albany's initial treatment a record file is left with the client.

Our on site pest control file contains all relevant documentation including:

- Albany contact numbers
- Site details
- Treatment report detailing all works carried out and future planned works
- Advice to client on hygiene, proofing, storage and any other recommendations
- All health and safety data
- Tailored Services to suit your needs
- COSHH Data

Every preparation we use is documented for COSHH and is approved by the control of pesticides regulations 1986.

“

“Itsu have employed Albany Enviro for 12 years, the service they provide is second to none, their attention to detail, responsiveness, experience and expertise set them apart from other companies. I would recommend without hesitation”.

itsu

“

“We have been using Albany as our pest control contractor for nearly 3 years. In this time they have provided an exemplary service in both site visits and administration”.

EAT. Ltd





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Residential Solutions 24-7

Living in a central London environment, from time to time it is likely that a pest species will enter your home. Recent surveys show that the rodent population in the UK has increased a worrying 34% since 1993. With current climate changes, London is prone to ever increasing infestation levels from all types of pests. Albany can provide the rapid response you need, should you find pests harbouring in your home. We guarantee a same day response. Our lines are open 24 hours a day.

On arrival our technicians will carry out an in depth inspection of your property. They will locate the source of the problem then carry out the required treatment to bring the infestation quickly under control.

All our rodenticides are placed in tamper resistant bait stations for safety, eliminating the risk of accidental poisoning. All insecticides are cleared for use by professional operators under COSHH guidelines.

Please advise our office staff if you have pets. Our technicians can advise of any required precautions. Health and safety data is provided on completion of all treatments along with our detailed treatment report explaining the works we have carried out and if additional treatments are required.

“

“I have used Albany for a number of years they are local reliable for bird control and pest control and quite reasonable on the pricing. We have a good working relationship with the sales team and site staff”.

Langham Estate Management Ltd

“

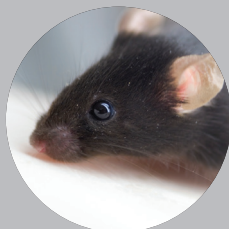
“Stringfellows is happy to confirm that AlbanyEnvironmental Services has provided an efficient and reliable service for us since 2011”.

Stringfellows

“

“We have been using Albany Pest Control for a number of years and have always found them to provide a professional, helpful service. Their operatives are friendly, trustworthy and provide a high quality, attention to detail service.

The Portman Estate





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Bird Solutions... Why Albany?

Bird control in the UK has evolved over many years, there are now numerous anti-perching systems and control measures on the market.

There are thirteen identified species of pest birds, the main species requiring control are:

Feral Pigeons, Herring Gulls, Great Black-Backed Gulls, Lesser Black-Backed Gulls, Canada Geese.

As with rodent and insect pest species, some birds have successfully adapted to our urban environment. Pigeons especially have learned to thrive, living in and on our buildings whilst consuming our waste. Their adaptation to our environment means that we are constantly required to control their behaviour.

Disease

With the birds has come disease; such as Salmonellosis, Psittacosis & E.coli. Feral birds harbour ticks, fleas, mites and other ectoparasites. Over forty types of parasite live either on the birds, in their nests or in the places they roost. They are responsible for the transmission of several hundred viral and bacterial agents. Unless the parasites are exterminated when the birds are excluded from sites, the mites, fleas, ticks, etc will seek a new host, often human inhabitants.

The Solution

Protecting buildings against pest birds can involve the use of several different anti-perching systems, from netting to repellent spikes or spring and wires, maybe incorporating a program of trapping, culling, hawking or perhaps narcotising, all of which would be carried out by highly trained Albany staff.

Albany staff have over 50 years of experience in dealing with pest bird species.

The parasite bites an infested bird and sucks in blood containing the germ. When the bug bites its next victim it passes along the germ to the new victim. This occurs because parasites inject some of their saliva into the host when feeding.

“

“Sony have contracted Albany’s Bird Control division on numerous occasions, their service, technical advice, value for money and calibre of Staff are of the highest order”.

Sony Entertainment Europe.

“

“We have been using Albany Environmental Services for about a decade, and find them to be prompt, reliable and helpful when called upon to provide pest control services”.

EJ Roberts Roofing Limited





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Main Species Of Birds Often Requiring Control

Pigeons

Pigeons are a pest well established throughout the UK. They have adapted to roosts and nesting sites provided by buildings and other structures mainly in urban environments where they depend on man for food. Nests are built in or on buildings, bridges, ledges or hollows such as gutters. Grass twigs, feathers and scraps such as pieces of wire are used in their usually flimsy nests.

Canada Geese

A large goose, with a distinctive black head and neck and large white throat patch. An introduced species from N America, it has successfully spread to cover most of the UK. It forms noisy flocks and is often regarded as a nuisance in areas where large numbers occur on amenity grassland and parks. This is a familiar goose which can be seen all year round in parks and gravel pits. This bird will flock together in large numbers causing considerable damage to crops and grassed areas. The movements of large numbers of this bird around lakes and other water can lead to bank erosion and as well as the risks associated with their guano as a potential slip hazard the risk of infection must also be a consideration. Pathogenic bacteria such as Salmonella, Escherichia coli, Campylobacter, Listeria, and Chlamydia have all been linked to Canada Geese.

Gulls

Gull numbers have increased dramatically. All species inland depend on domestic waste for food with refuse tips and land fill sites being heavily populated. Herring gulls and lesser black backed gulls have taken to breeding on buildings not just in coastal towns but inland on private houses, hotels and office blocks. Complaints about gulls are increasing as damage is done to roof fabrics by pecking, the corrosive action of droppings can erode the fabric of the building plus their nests often block gutters and down pipes.

“

“Albany has given us its best effort in managing the pest prevention for our units. All the interactions with Albany staff on-site have been very pleasant and their prompt reporting has enabled us to be on the top of every situation, preventing further escalations”.

City Marquee

“

“Efficient, reasonably priced, reliable. I wouldn’t hesitate in recommending them to other colleagues or businesses”.

Century Restaurant

“

“Efficient, reliable and competitively priced. Representatives are always friendly and consistently thorough”.

The Soho Theatre





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Additional Solutions We Provide

Flying Insect Control Units

Albany are proud to be able to offer the widest range of Electronic Fly Units on the market. Whatever your environment we guarantee that our units will exceed your expectations. Your new unit can be fitted by our technicians and a maintenance agreement taken out, this will ensure that your unit is always working to its maximum efficiency. Our Staff will be happy to provide you with the best advice to suit your needs.

Insect Screens

Stricter legislation, warmer climates and higher Customer expectation means more of our Clients choose to fit a variety of our wide range of insect screen windows and doors. These easily removable screens are fitted by our specialist teams, allowing you to leave doors and windows open safe in the knowledge that you are protected against flying insect infestation all year round.

Pesticide Free Heat Treatments

Albany are now able to offer clients pesticide free treatments using a diathermic treatment capsule. This capsule destroys any insect pest species including bacteria and fungal spores by using heat. This revolutionary method of treatment is 100% effective against all stages of a pest life cycle.

Camera Surveying

With certain types of pest problems it is necessary to view areas from a pests point of view. Our camera teams allow us to do just that, they can manoeuvre a camera through a buildings drainage or ducting system identifying any breaks or cracks that pests may be using to access a building, thus establishing pest accessibility to different areas and other possible areas of high-risk.

Urban Pest Management

Pests such as foxes and squirrels are able to cause an incredible amount of damage to both property and garden areas. Our Urban Pest Management Team offers a discreet and extremely effective solution to such sensitive pest species.

“

Clearance Work

Albany are equipped to undertake any kind of clearance work. Our specialist Teams will remove all required debris and then carry out a sanitisation treatment to ensure that all risk of cross contamination has been eliminated.

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Graffiti Removal & Exterior Cleaning

We can remove any inscription from any surface, including:

Graffiti removal

Anti graffiti coatings

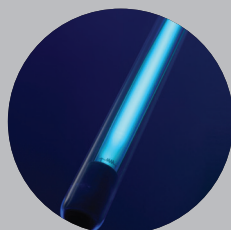
Steam cleaning

Chewing gum removal

Dry aggregate grit blasting

Oil spillages

We can ensure a rapid response to your problem. Solutions or advice for any graffiti problems are freely given.



Health And Safety

As a Company we are strongly committed to achieving the highest possible standards of Health and Safety. Albany actively promote a culture of Health and Safety, with this in mind we are active members of The British Pest Control Association, which is the governing body for our industry.

Albany have set the following objectives for achieving the above:

1. To provide the safest possible environment for its visitors, employees and contractors and any others who may be affected by our activities.
2. To eliminate, wherever possible, risks to health and safety, or where not possible, effectively control those risks.
3. To reduce accidents and incidents to the lowest possible level.
4. To ensure all employees are competent and effectively trained to carry out their duties in a safe manner.
5. To actively review risks and their controls in an effort to constantly improve standards of health and safety in the light of new technology, legislation and best practice.
6. To maintain an organisational structure for the management of health and safety, including lines of communication, co-operation and identification of responsibilities for managers with key health and safety roles.

Albany will provide the support and resources to enable managers to achieve these objectives. Further guidance on achieving these objectives are set out in our Corporate Health & Safety manual, this manual is available to our Clients upon request. Albany are also Members of the National Britannia "Safe Contractors Scheme". This means our systems are reviewed and audited by an external Health & Safety Company, ensuring our procedures and standards are maintained and updated constantly.

Insurance

Bradshaw Bennett Limited
Catherine House, Catherine Street
Macclesfield, Cheshire
SK11 6BB

This insurance is endorsed by: BPCA

Public and Product Liability Limit of Indemnity:

Any one event - £5,000,000

All events, happening during any Period of
Insurance in respect of products supplied - £5,000,000

All incidents considered to have occurred during any period of insurance in respect of
pollution or contamination of buildings or other structures or of water or land or of the
atmosphere - £5,000,000

Financial Loss - £500,000 Employers Liability - £10,000,000



Albany is a member of the British Pest Control Association and abides by the BPCA's Codes of Conduct and Codes of Practice. Employees are trained to the BPCA's standards and all work is carried out in accordance with their rules and regulations.



Albany's ISO accreditation was provided to the Company by CQS Ltd and this certification applies to the approved quality management systems for the provision of pest prevention services that Albany has in place.

ISO 9001 is concerned with "quality management".

This means that Albany is certified for enhancing the customer's satisfaction by meeting customer and applicable regulatory requirements and continually trying to improve its performance in this regard.



Safecontractor is a contractor accreditation scheme that assesses the health & safety competency of contractors. Clients have a legal obligation to ensure that contractors operate in a safe way. There is therefore a need to assess contractors health & safety arrangements, and increasingly this is being carried out through Safecontractor.



Constructionline is the UK's largest pre-qualification database, saving the construction industry over £500 million a year in administration.

Some Of Our Brand Clients



Some Of Our Brand Clients





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Albany

Albany Environmental Services Ltd - Essex
2nd Floor Thornwood House, 102 New London Road,
Chelmsford, Essex, CM2 0RG

01245 352 125

Albany Environmental Services Ltd
22 Bloomsbury Square, London,
WC1A 2NS

0207 287 8845

info@albanypestcontrol.co.uk
www.albanypestcontrol.co.uk



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